



New Equipment Warranty Policy

Liftking Manufacturing Corp warrants new products sold by it under the trademark **Liftking** to be free from defects in material and workmanship for twelve (12) months or two thousand (2000) operating hours – whichever occurs first – after delivery of the product to the initial user. Rentals are considered as retail sales.

The warranty shall be fulfilled by any **authorized Liftking dealer** who will provide, at their place of business, a new or repaired part (whichever Liftking elects) along with established labor for the installation of such parts found upon its inspection to be defective in material or workmanship. All engine warranty will be provided by the authorized engine dealer.

Defective parts are to be held at the dealership for sixty (60) days (from date of Liftking receiving the completed warranty claim form) and if requested, returned to Liftking (pre-paid) for inspection and final determination of warranty coverage. Replacement parts provided under the terms of this warranty are warranted for the duration of the warranty of the product in which they are installed.

This warranty shall not apply to:

1. Any operation which is part of a pre-delivery or 50-hour inspection service.
2. Vendor warranted items such as tires.
3. Normal maintenance services such as engine tune-up, fuel system cleaning, lubrication, brake adjustments, chain and roller adjustment; as well as normal replacement of service items such as filters, oils, tune-up parts, brake or clutch linings.
4. Deterioration of rubber components and exterior finish due to normal use or exposure.
5. Any part of the machine that has been subject to abuse, negligence, alterations, accidents or in connection with parts or attachments made or supplied by someone other than Liftking.
6. Incidental charges such as towing, fluids, and lubricants (including oil, fuel, antifreeze, etc.).
7. Travel time, shipping expenses, meals, and overtime.
8. Transportation and trucking charges.
9. Loaner equipment.
10. Loss of revenue.

The foregoing warranty is expressly in lieu of all other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, or otherwise. No employee or representative of **Liftking Manufacturing Corp** is authorized to alter this warranty in any way, or grant any other warranty.

Claim Submission

All warranty claims must be submitted using the authorized warranty claim form. Contact **Liftking Manufacturing Corp** or visit www.liftking.com to obtain a copy of the form.

Failure to properly complete the warranty claim form may result in the return or denial of the claim.

Failure to file a warranty claim within thirty (30) days of completing the repair may result in denial of the claim.

The completed claim form is to be submitted to:

Liftking Manufacturing Corp

7135 Islington Ave.
Woodbridge, ON L4L 1V9
Canada

Visit www.liftking.com for other ways to submit a claim form.

Limitation of Liability

In no event shall Liftking Manufacturing Corp be liable for special or consequential damages claimed to arise under this contract, nor shall it be liable for damages sustained or caused by the operation and use of the equipment while any of the parts are loose, broken, or out of order. Nor will Liftking Manufacturing Corp be liable in any manner if the equipment is improperly operated or its successful operations impaired by the natural elements after its delivery to the purchaser.

The term **Liftking** as used herein means **Liftking Manufacturing Corp.**

Liftking Manufacturing Corp

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